

INSTITUTE OF URBAN TRANSPORT (INDIA)
1st Floor, Anand Vihar Metro Station Building, Delhi-110092

Dated: 23.09.2022

Subject: For upgradation of Leased Line Internet bandwidth in IUT

Institute of Urban Transport (India) [IUT], intends to upgrade its Internet Bandwidth Lease Line at Anand Vihar Metro Station Building, Delhi - 110092 due to deficiency in present internet lease line and need to provide efficient and high speed service to match with the growing/ increasing work requirement.

2. In view of above, IUT requests you to provide the quotation for the following range of Internet Bandwidth speed in the following format for one (01) year.

Internet Bandwidth Connection Lease Line					
<i>(Figures in Rs.)</i>					
Name of Vendor	Preferable Bandwidth	Monthly/ Quarterly Charges	GST	Any other charges	Total
	50 MBPS				
	100 MBPS				
	200 MBPS				
	300 MPBS				

3. Sealed quotations are invited from reputed service providers/ firms for maintenance and management of the Internet Lease Line bandwidth.

4. The prospective firms should have at least 5 years' experience in maintaining, and managing of similar Internet Lease Line bandwidth. The firm should furnish a copy of the PAN, GST Registration, while submitting their quotations along with proof of earlier work carried out.

5. It is, therefore, requested to send the **rates/ quotation** for the above mentioned items in a sealed cover so as to reach Director General, Institute of Urban Transport (India), 1ST Floor, Anand Vihar Metro Station Building, Delhi-110092 **by 15:00 hrs on Friday the 30th September, 2022**. The envelope must be super scribed "Leased Line Internet bandwidth in IUT". The bids will be opened the same day, i.e. 30.09.2022 at 16:00 hrs in the presence of bidders / representatives of the bidders who may choose to attend. Bidders must go through the **Annexure-I** carefully before submitting the bids.

6. For any queries kindly contact Ms. Tajinder Kaur, (M)-8587874068 or email tajinderkaur@iutindia.org.


* (Sumit Chatterjee)
Officiating Executive Secretary

Annexure-I

Terms and Conditions

- a) Quotations are requested from reputed vendors/ service providers of Standard Internet Access Services i.e. High Speed steady reliable connection to internet (including Annual Maintenance and Services) at IUT office premises in Anand Vihar Metro Station Building, Delhi - 110092. IUT shall have the sole discretion to reduce the bandwidth as per internal requirement.
- b) The server should be delivered at Institute of Urban Transport (India), Anand Vihar Metro Station Building, Delhi - 110092. The successful configuration, installation and delivery of the ordered Server are the responsibility of the selected vendor. The ordered Server should be delivered within 7 working days of acceptance of the Purchase Order
- c) The charges of the selected vendor shall be payable as advance on quarterly basis, the first quarter payment being made upon successful implementation, completion, testing of the said services. The first quarter's payment shall be released subject to complete satisfaction of IUT on the services being provided by the selected vendor. Vendor may avail the satisfactory note from IUT in this regard.
- d) Vendor shall ensure the successful and satisfactory testing of the internet lease line at IUT premises and shall also ensure the download and upload speed i.e. 1:1 ratio of download and upload speed.
- e) Vendor shall ensure the continuity of the internet services (uninterrupted) throughout the one (01) year tenure on 24x7 services with desired speed as above.
- f) Vendor shall maintain more than 99.95% Uptime requirements with less than 1% packet drop.
- g) Internet Lease Line and equipment shall be periodically maintained/ configured by the vendor.
- h) Vendor shall ensure that, in case of any failure of any of the hardware / fiber line, the standby hardware is available / installed within 2 hours to ensure uninterrupted internet services at IUT premises.
- i) Vendor shall be required to submit the details and contact numbers (including mobile numbers) of escalation matrix i.e. hierarchy of personnel involved and the details of the concerned person involved for maintaining the internet services at IUT internet contract.
- j) In case of any breach of the above terms and conditions, IUT at its sole discretion will have the right to terminate the Internet Contract any time during the tenure by giving one-month's notice.
- k) The prices quoted by the vendors shall be in Indian Rupees, only. Rates to be quoted shall be exclusive of applicable taxes etc. and shall be paid based on prevailing tax rates.
- l) The vendors are advised to study the required terms and specifications in this quotation carefully.
- m) The quantity / bandwidth indicated in the quotation is tentative. IUT reserves the right to increase or decrease the bandwidth.
- n) IUT reserves the right to accept or reject any offer, and to annul the selection process and reject all quotations at any time prior to award of contract, without thereby incurring any liability towards the affected Vendor(s) or any obligation to inform the affected Vendor(s).
- o) Payment towards supply will be made after the supply and successful installation.
- p) IUT shall hold the selected Vendor, its Successors, Assignees and Administrators fully liable against loss or liability, claims, actions or proceedings, arising out of non-fulfillment of any obligations under the Contract.

